

Managecore selects Syslink to increase real-time SAP® monitoring visibility

Using Syslink Xandria, Managecore can prevent SAP performance issues before they spiral

San Francisco/Milwaukee - Jan. 16th, 2018: [Syslink](#) today announced that Xandria, its SAP systems monitoring and management solution has been selected by the innovative SAP managed service provider [Managecore](#), to proactively identify SAP performance issues, prevent downtime for business-critical systems and provide real-time visibility to systems performance.

“We focus on ensuring the health and performance of our customers’ SAP systems,” said Michael Haase, Managecore founder. “The level of SAP monitoring we were able to achieve using Syslink Xandria goes beyond our expectation. Now, we can proactively identify issues before they have a costly impact on the business. We now offer an unmatched level of service and ensure our customers SAP systems’ health.”

“Managecore offers companies with SAP systems complete transparency to their critical enterprise systems performance. Using Xandria their team can trace and correlate issues across massive SAP landscapes extremely fast - providing faster time-to-resolution.” said Neil McConnell, CEO Syslink Americas “We are proud to be part of the Managecore solution that has broken the mold of typical SAP managed service organizations and changes the level of services companies offer.”



Managecore is using Syslink Xandria to deliver:

- Optimized SAP managed service
- End-to-end, real-time SAP system performance visibility
- Predictive resource planning
- Proactive and preventive measures to minimize failure impact

Managecore has identified and successfully addressed multiple issues in their end-users’ SAP environments since introducing Syslink Xandria, such as slow batch jobs affecting production, predictive resource consumption, and transparent dashboards custom tailored for their customers. The company has integrated it into their customer portal, giving their end-users a way to stay informed and up-to-date on their SAP system’s health at any given moment.

Syslink Xandria is a comprehensive SAP system monitoring and management solution that enables companies to maximize and ensure SAP systems performance. The solution incorporates real-time and daily monitoring automation, predictive analysis and SLA reporting across all SAP environments whether they be on-premise, cloud or SAP HANA based. It comes pre-configured with 17 years of monitoring best-practice built in and can be installed and fully operational in a day. It is designed and architect to give IT teams the operational visibility and control they need and ensure the business' SAP systems perform at its highest level.

About Syslink

Syslink and its flagship product Xandria, help companies streamline SAP system enterprise management by reducing failures, simplifying everyday operations, monitoring, and leveraging predictive analysis to increase service availability. Founded in 2000 and headquartered in Basel, Switzerland, Syslink has been an SAP-certified partner since its inception. Xandria's intuitive solution provides SAP system management, monitoring and analysis solution offering 24/7 real-time visibility of your SAP systems' health. It uses predictive analysis, daily and real-time checks automation and gives you full control of SAP system environments - on premise, cloud or SAP HANA®-based. Visit www.syslinkams.com to learn more.

About Managecore

Managecore delivers a service-based approach to help companies optimally manage their SAP systems, blazing a trail to disrupt the managed service provider market. The firm facilitates active engagement between customers and their SAP environment by providing readily available support services for SAP Basis, HANA and Cloud Hosting. Managecore's tenured experience in the industry has taught them what works and what their clients are expecting. At the core of the Managecore offering is the ongoing maintenance and management of their clients' SAP environments. Managecore consultants use the latest toolsets that keep SAP engines running. This approach allows them to spend more time collaborating with clients and providing them with the information and leadership they need to keep their businesses evolving and moving forward. Visit www.managecore.com for more information.

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